

IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~striketrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

1. (PREVIOUSLY PRESENTED) A messaging system including a telephone based voice user interface, comprising:

a server storing each of a plurality of messages associated with at least two attributes;
and

a voice controlled unit interactively categorizing the plurality of messages according to the at least two attributes into overlapping lists of messages as requested by a recipient of the plurality of messages and retrieving said messages according to an order requested by the recipient via said voice user interface.

2. (ORIGINAL) The messaging system according to Claim 1, wherein the at least two attributes comprise an urgency indicator and a message received date.

3. (ORIGINAL) The messaging system according to Claim 2, wherein the at least two attributes further comprise a message medium indicator.

4. (ORIGINAL) The messaging system according to Claim 3, wherein the at least two attributes further comprise a message sender identity indicator.

5. (ORIGINAL) The messaging system according to Claim 1, wherein each of the plurality of messages is associated with a status that can represent one of at least three distinct statuses.

6. (ORIGINAL) The messaging system according to Claim 5, wherein the at least three distinct statuses comprise "new", "old" and "read".

7. (ORIGINAL) The messaging system according to Claim 6, wherein the at least two attributes comprise an urgency indicator and a message received date.

8. (ORIGINAL) The messaging system according to Claim 7, wherein the at least two attributes further comprise a message medium indicator.

9. (ORIGINAL) The messaging system according to Claim 8, wherein the at least two attributes further comprise a message sender identity indicator.

10. (ORIGINAL) The messaging system according to Claim 1, wherein each of the plurality of messages is associated with a tri-state.

11. (ORIGINAL) The messaging system according to Claim 10, wherein the tri-state can represent one of at least three states.

12. (ORIGINAL) The messaging system according to Claim 11, wherein the at least three states include "new", "old" and "read".

13. (PREVIOUSLY PRESENTED) A messaging system including a telephone based voice user interface, comprising:

a memory storing a plurality of messages, each message associated with at least two attributes; and

a voice controlled unit categorizing each message according to the at least two attributes into at least two overlapping lists of messages as requested by a corresponding recipient of the plurality of messages and retrieving said messages according to an order requested by the recipient via said voice user interface.

14. (ORIGINAL) The messaging system according to Claim 13, wherein the at least two attributes comprise an urgency indicator and a message received date.

15. (ORIGINAL) The messaging system according to Claim 14, wherein the at least two attributes further comprise a message medium indicator.

16. (ORIGINAL) The messaging system according to Claim 15, wherein the at least two attributes further comprise a message sender identity indicator.

17. (ORIGINAL) The messaging system according to Claim 13, wherein each of the plurality of messages is associated with a status that can represent one of at least three distinct statuses.

18. (ORIGINAL) The messaging system according to Claim 17, wherein the at least three distinct statuses comprise "new", "old" and "read".

19. (ORIGINAL) The messaging system according to Claim 18, wherein the at least two attributes comprise an urgency indicator and a message received date.

20. (ORIGINAL) The messaging system according to Claim 19, wherein the at least two attributes further comprise a message medium indicator.

21. (ORIGINAL) The messaging system according to Claim 20, wherein the at least two attributes further comprise a message sender identity indicator.

22. (ORIGINAL) The messaging system according to Claim 13, wherein each of the plurality of messages is associated with a tri-state.

23. (ORIGINAL) The messaging system according to Claim 22, wherein the tri-state can represent one of at least three states.

24. (ORIGINAL) The messaging system according to Claim 23, wherein the at least three states include "new", "old" and "read".

25. (ORIGINAL) The messaging system according to Claim 1, wherein the system can select a list of messages for presentation comprising an intersection of at least two of the overlapping lists.

26. (ORIGINAL) The messaging system according to Claim 25, wherein the system selects the list of messages for presentation in response to a user input.

27. (ORIGINAL) The messaging system according to Claim 13, wherein the system can select a list of messages for presentation comprising an intersection of at least two of the overlapping lists.

28. (ORIGINAL) The messaging system according to Claim 27, wherein the intersection is a logical AND or logical OR of the at least two of the overlapping lists.

29. (ORIGINAL) The messaging system according to Claim 27, wherein the system selects the list of messages for presentation in response to a user input.

30. (CANCELLED)

31. (PREVIOUSLY PRESENTED) The method according to Claim 36, wherein the newly-arrived message is presented only if the newly-arrived message is urgent.

32. (PREVIOUSLY PRESENTED) The method according to Claim 36, further comprising:
interrupting presentation of a message to present the newly-arrived message.

33. (ORIGINAL) The method according to Claim 32, wherein the interrupting occurs only if the newly-arrived message is urgent.

34. (PREVIOUSLY PRESENTED) The method according to Claim 36, further comprising:
presenting the newly-arrived message before presenting any other message.

35. (ORIGINAL) The method according to Claim 34, wherein the newly-arrived message is presented before presenting any other message only if the newly-arrived message is urgent.

36. (PREVIOUSLY PRESENTED) A method of processing a newly-arrived message, comprising:
receiving the newly-arrived message during a session using a telephone based voice user interface; and

presenting the newly-arrived message to a user who is an intended recipient of the newly-arrived message before the user takes action to end the session based on a categorization order previously specified by the intended recipient using said voice user interface, and

ascertaining, in accordance with:

a command issued by the user during the session, but prior to the receiving the newly-arrived message, and

attributes of the newly-arrived message,

whether the system would have presented the newly-arrived message earlier in the session if the newly-arrived message had arrived earlier in the session.

37. (ORIGINAL) The method according to Claim 36, further comprising:
if the newly-arrived message would have been presented earlier in the session,
interrupting presentation of a message to present the newly-arrived message.

38. (ORIGINAL) The method according to Claim 36, further comprising:
if the newly-arrived message would have been presented earlier in the session,
presenting the newly-arrived message before presenting any other message.

39. (ORIGINAL) The method according to Claim 36, further comprising:
if the newly-arrived message would not have been presented earlier in the session,
including the newly-arrived message in a currently-selected set of message to present to the user.

40. (PREVIOUSLY PRESENTED) The method according to Claim 36, wherein the newly-arrived message is presented before the user changes message selection criteria.

41. (PREVIOUSLY PRESENTED) The method according to Claim 36, further comprising:
adding the newly-arrived message to a set of messages that are currently selected for presentation.

42. (CANCELLED)

43. (CANCELLED)

44. (ORIGINAL) The messaging system according to Claim 1, wherein at least one of the at least two attributes corresponds to at least one non-user-defined field in an address book.

45. (ORIGINAL) The messaging system according to Claim 1, wherein at least one of the at least two attributes corresponds to at least one user-defined field in an address book.

46. (ORIGINAL) The messaging system according to Claim 13, wherein at least one of the at least two attributes corresponds to at least one non-user-defined field in an address book.

47. (ORIGINAL) The messaging system according to Claim 13, wherein at least one of the at least two attributes corresponds to at least one user-defined field in an address book.

48. (PREVIOUSLY PRESENTED) A messaging system including a telephone based voice user interface, comprising:

a server storing each of a plurality of messages associated with at least two attributes;
and

where at least one of the at least two attributes corresponds to at least one non-user-defined field in an address book, and the plurality of messages are categorizable and retrievable by a user identified therein according to an order requested by the user via said telephone based voice user interface.

49. (PREVIOUSLY PRESENTED) A method of processing a newly-arrived message that arrives during a session and while a set of messages is selected for presentation to a user, comprising:

ascertaining at least two attributes of the newly-arrived message; and
during the session and while the set of messages is selected for presentation to the user, inserting the newly-arrived message into the set only if the at least two attributes of the newly-arrived message correspond to attributes of the set using a telephone based voice user interface, where the user is identified as a recipient by the newly-arrived message and/or the set of the messages and said inserting is based on a categorization order previously specified by

the recipient using said voice user interface.

50. (ORIGINAL) The method according to Claim 49, further comprising:
notifying the user of the newly-arrived message.

51. (ORIGINAL) The method according to Claim 49, further comprising:
presenting the newly-arrived message to the user.

52. (PREVIOUSLY PRESENTED) A method of processing a plurality of messages,
comprising:

associating at least two attributes with each of the plurality of messages; and
categorizing each of the plurality of messages into at least one of at least two
overlapping lists of messages by a recipient of the plurality of the messages and retrieving the
messages based on said categorizing in response to an order request by the recipient via a
telephone based voice user interface.

53. (ORIGINAL) The method according to Claim 52, wherein the at least two
attributes comprise an urgency indicator and a message received date.

54. (ORIGINAL) The method according to Claim 53, wherein the at least two
attributes further comprise a message medium indicator.

55. (ORIGINAL) The method according to Claim 54, wherein the at least two
attributes further comprise a message sender identity indicator.

56. (ORIGINAL) The method according to Claim 52, wherein each of the plurality of
messages is associated with a status that can represent one of at least three distinct statuses.

57. (ORIGINAL) The method according to Claim 56, wherein the at least three
distinct statuses comprise "new", "old" and "read".

58. (ORIGINAL) The method according to Claim 57, wherein the at least two
attributes comprise an urgency indicator and a message received date.

59. (ORIGINAL) The method according to Claim 58, wherein the at least two attributes further comprise a message medium indicator.

60. (ORIGINAL) The method according to Claim 59, wherein the at least two attributes further comprise a message sender identity indicator.

61. (ORIGINAL) The method according to Claim 52, wherein each of the plurality of messages is associated with a tri-state.

62. (ORIGINAL) The method according to Claim 61, wherein the tri-state can represent one of at least three states.

63. (ORIGINAL) The method according to Claim 62, wherein the at least three states include "new", "old" and "read".

64. (PREVIOUSLY PRESENTED) A method of processing messages, comprising:
sorting the messages according to multiple attributes thereof, an addressee of the messages controlling a sort order of the messages without requiring the addressee to review said multiple attributes;

retrieving the messages based on the sort order requested by the addressee using a telephone based voice user interface; and

providing the sorted messages to the addressee of the messages.